

## Avignon Provence Prestige Excursions & Transfers by Autour du Petit Paradis

**USE OF THE SITE:** In accordance with the law, we invite you to read these Terms of Use, which govern your use of the site [www.autourdupetitparadis.com](http://www.autourdupetitparadis.com). The Site is used to make reservations. The User must be at least 18 years old, legally capable of contracting and using this Site in accordance with the General Terms and Conditions. Except in cases of fraud, for which you must provide proof, you are responsible for the procedures on the Site, in particular for the use that is made of your e-mail address. You also guarantee the truthfulness and accuracy of the information about you provided on the Site.

Our rates include cancellation insurance : see the detailed conditions in the link below:  
<https://gap.gritchen.fr/minurl/VXnBmHtO/>

The applicable rate is the rate in effect at the time of booking. All reservations and payments made imply full acceptance of these general terms and conditions of sale as well as acceptance of Allianz groupe's detailed terms and conditions (cancellation insurance). Any request for reimbursement will be made directly and only via the insurance company.

**Booking:** Services are subject to availability. No claim for compensation may be made if the chosen service is not available. Any reservation will only be considered effective once the customer has received confirmation from Autour du Petit Paradis SARL and the credit card will then be charged for the amount of the service. The User may only order via the Site after having validated these Special Conditions

The prices given in TTC are subject to change without notice, and become final only after receipt of the confirmation. The prices include all the services indicated in the description of each excursion, or services.

**PAYMENT CONDITIONS:** Payment must be made at the time of booking, by credit card using the secure payment system set up on the site. To validate a reservation, full payment must be made or pre-authorized in the case of a cash payment. The price corresponding to the services booked is charged to the credit card. Payment cards accepted: Mastercard, Visa. The service (transfer or excursion) is non-refundable, but the customer has the possibility of using his cancellation insurance taken out with Allianz company. See detailed conditions of care below:  
<https://gap.gritchen.fr/minurl/VXnBmHtO/>

We strongly recommend that you ensure that you have personal or professional insurance that can reimburse you in the event that Allianz Assurance's coverage arrangements do not suit you. Any request for reimbursement should be addressed directly and only to the insurance company. Any interruption of the circuit or service during the course of the service, by the customer's will, will not give rise to any reimbursement. The organiser reserves the right to cancel or modify certain tours or transfers without notice and without compensation if the comfort and safety of passengers so requires in the event of force majeure, strikes, demonstrations, natural disasters and pollution, acts of terrorism, epidemics, alcoholism or drug use, illness, accident or hospitalisation of the customer or a relative, an administrative decision or exceptional closure...

**GENERAL CONDITIONS FOR EXCURSIONS:** Entrances to the monuments and meals are not included. Prices are guaranteed as long as economic conditions remain stable. Autour du Petit Paradis cannot be held responsible in the event of a delay by the customer, whatever the reasons, irregularities, strikes, demonstrations, exceptionally closed establishments, weather warnings... a non-exhaustive

list. The company cannot be held liable in the event of loss or forgetfulness or theft of effects in or out of the vehicles, during or following the excursions. The times and length of the tours are subject to change.

Tailor-made excursions 1/2 day 4-5h / max 150kms : 250€ - 1 to 4 people

Day trip 8-9h / max 250kms : 450€ - 1 to 4 people

Day trip 8-9h Lavender to Valensole or Sault: 550€ - 1 to 4 people

Delay of more than half an hour: +50€

Extra hour: +100€

Public holidays and overnight rate (8pm to 8am): +30%.

#### GENERAL CONDITIONS FOR TRANSFERS

In order to adapt our tours as well as possible to your budget, our prices can be tailored to meet your expectations.

The pick up service is systematically free of charge.

The services are provided at the address given by the client. We decline any responsibility in the event of an address error on the part of the customer.

The pick-up times must be respected. In case of delay It is imperative to contact us in case of a delay of more than 15 minutes. Any delay may result in the cancellation of the transport and the total loss of the sum without any possibility of refund or exchange. Unfortunately, we are obliged to decline any responsibility in the event of a delay by the customer, whatever the reasons, irregularities, strikes, demonstrations, exceptionally closed establishments, flight or train cancelled, delayed, weather warning... as well as to be held liable, whatever the damage (flight or train missed, professional appointment cancelled,...) that will result from this state of affairs. We thank you for your understanding because each transfer can be followed by another and any delay can impact the next transfer.

If the transport is maintained, you will be kindly asked to pay a penalty of 20€ per delay of 15 minutes (day rate: 8am to 8pm) or 40 euros (night rate from 8pm to 8am).

Possibility of transporting small pets under the following conditions: cage or hand luggage for small dogs/cats.

**It is strictly forbidden to eat, smoke or vape in the vehicle. The wearing of seat belts is mandatory...**

**Please note that it is your responsibility to take into account that the trunk of the Jaguar F pace can only contain four medium size suitcases. If you have not taking note, and if the vehicle cannot load them, the transport will be considered impractical and will be charged.**

We are not responsible for any items and/or luggage left in the vehicle. Each customer should check before leaving our vehicles that they have all their luggage.

The prices include: The driver's remuneration, fuel, any tolls, professional liability insurance for passenger transport, the provision of baby seats and child booster seats if requested in advance, etc.

Prices are valid between 8am and 8pm. An extra of 20% on public holidays and between 8pm and 8am.

#### Typical TRANSFERS

Avignon / Avignon train stations: 30€ or airport: 50 €

Avignon / Pont du Gard, Orange, L'Isles sur la Sorgue : 100€

Avignon / Nîmes, Lubéron, Les Alpilles: 150€

Avignon / Aix en Provence, Cassis, Marseille, Montpellier : 200€

Avignon / St Tropez, Lyon, Monaco, Nice, Cannes: 500€

Avignon / Barcelona, Milan: 850€

Avignon / Paris all stations and airports: 1500€

We respond to any other customised transfer request on the national territory and in neighbouring countries.

#### ALLOCATION OF COMPETENCE IN THE EVENT OF DISPUTES

In the event of a dispute, the parties acknowledge that the competent jurisdiction shall be that of the establishment.